

Hearts&Lives



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Dear Community members, Hearts & Lives is trying its best to keep functioning by implementing an emergency plan, to best serve our current clients and assist members of our Rim Community in need. This is a defining moment not only for us, but also for our nation, state and local government: the challenge of balancing the need to ensure the health and well-being of our staff and families in the face of the Novel Coronavirus (COVID-19) health crisis while ensuring that the children, families, seniors, and communities in our county continue to have access to the vital resources and services all agencies provide.

We can do this by staying informed and engaged with trustworthy sources of information about the Coronavirus and following recommended best practices to safeguard the health of our staff as well as those we serve. We know that the amount of information available can be confusing and even frightening. Residents of San Bernardino County who have questions about COVID-19 may call (909) 387-3911 from 9:00 a.m. to 5:00 p.m. Monday through Friday for general information and resources about the virus or access this information through <http://wp.sbcounty.gov/dph/coronavirus/>. If you are feeling sick, please contact your health care provider or 9-1-1. If you have questions about social services, please call 2-1-1.

Right now, most of our staff members are working from home providing services via phone or teleconference. We are being pro-active by answering all phone calls and directing our community members where resources may be available. Any information regarding Hearts & Lives immediate assistance, will be posted through all social media apps since it has been proved to be the quickest access to the information.

Currently, we are working with local stores to find an effective and safe way to distribute a limited quantity of food vouchers for the most vulnerable members of our community. Since there is a limited amount of resources, unfortunately, we will be limiting the distribution to mountain's residents only. If any member of our community would like to be part of these efforts, Hearts & Lives can accept cash donations by going to www.heartsandlives.org or by going to our Facebook page. Any donations will be appreciated and used on increasing the amount of food vouchers that will be distributed. As soon as we finalized all details regarding the distribution, we will update the information.

If you think we can be of any help please give us a call, try to stay safe and feel confident that you can count on us. Today, is the day we can help and care for each other, our faith is strong. God bless you all.

Sincerely,

Luvia Rodriguez, Executive Director